

Victim Assistance Protocols

Victim Assistance Protocols		
Protocol*	Response Phase	Recovery Phase
Contact List Protocol		
Committee Meeting Protocol	✓	✓
Practice Drills and Exercises Protocol		
Incident Command System Protocol	✓	
Communications Protocol	✓	
Family Assistance Center Protocol	✓	
Victim Identification Protocol	✓	
Notification Protocol	✓	
Planning and Preparedness Grants and Emergency Funding Assistance Protocol		✓
Volunteer Management Protocol	✓	✓
Donation Management Protocol (Funds, Goods, and Services)	✓	✓
Criminal Justice System: Victim Support Protocol		✓
Community Resiliency Protocol		✓

*For descriptions of these protocols, see "Develop Victim Assistance Protocols" in the Planning section of this toolkit. To find out how they are used, see the [Response](#) and the [Recovery](#) sections.